

DISCOVERY LAND CO. CORPORATE RELOCATION PROGRAM

In partnership with Dodge Moving + Storage
Mayflower Transit



Purpose

Discovery Land Company is committed to supporting our members that are relocating for company business. Through our partnership with Dodge Moving & Storage, an authorized Mayflower Transit agent, we provide a relocation benefit designed to minimize disruption, reduce downtime, and ensure a smooth transition for you and your family.

Program Administration

- All relocations are managed through Dodge/Mayflower, Discovery Land Company's trusted relocation partner.
- A dedicated Move Coordinator will guide you and your family through the relocation process.
- Any exceptions or non-standard policy items or expenses must be approved in advance by Discovery Land Company.
- Policy Benefits Based on Discovery Member Level
 - Executive
 - SVP/VP/Director
 - Member
 - Affinity - Member Self-Pay

Our Services



Transportation of Household Goods



Household Goods Authorized for Shipment



Packing of Household Goods



Automobile Shipment



Boat, Trailer and Camper Shipment



Full Value Protection of Household Goods



Storage of Goods

Full details on the following pages.

Charting Success Together

DISCOVERY LAND CO. CORPORATE RELOCATION PROGRAM

In partnership with Dodge Moving + Storage | Mayflower Transit

TRANSPORTATION OF HOUSEHOLD GOODS

Discovery Land Company covers all standard costs for packing, loading, valuation, transport, and delivery of your household goods when coordinated through Dodge/Mayflower. The company will also cover assembly of items taken apart by the movers, removal of large items from crates, and one debris pickup. Unpacking services beyond this are not included.

To maintain eligibility for gross-up compensation, do not contact or book any moving company on your own. Once you know your approximate move dates (at least 30 days in advance), notify Dodge/Mayflower, who will handle all arrangements at both your current and new locations.

A virtual or in-home survey will be completed to determine van space and final cost. You will receive a delivery window for your shipment. All moves occur on weekdays during normal business hours, and shipments must be completed within 12 months of your transfer date.

HOUSEHOLD GOODS AUTHORIZED FOR SHIPMENT

You are expected to use discretion concerning the moving of possessions which are of little value in relation to the cost of moving. Various items that will not be shipped at Discovery Land Company's expense include, but are not limited to, the following:

- Jewelry and precious stones
- Coin and stamp collections
- Perishable items, combustible items, or items that may cause contamination or damage to other goods
- Potentially hazardous items, corrosive liquids, and flammable items (i.e., bleach, antifreeze, disinfectants, spot cleaners, etc.)
- Handguns and ammunition cannot be moved in compliance with federal laws
- Patio slate, bricks, cement, sand, firewood, lumber or building materials
- Boats exceeding 20 feet or other watercraft
- Recreational vehicles or airplanes
- Indoor/outdoor plants, fertilizer
- Large machinery/workshop equipment, outbuildings, storage sheds, greenhouses or farm equipment
- Satellite dishes in excess of 18"
- Wine collections that require special climate control environments for shipping or storage
- Disassembled vehicles and motors
- Swimming pools
- Live animals of any kind
- Draining of waterbeds will not be authorized for payment
- Playground equipment, unless it is of reasonable size, and dismantled/reassembled by owner
- Cash, financial documents, deeds
- Special equipment or additional manpower required by the van line to move heavy personal items

Other expenses that will not be authorized:

- Weekend or holiday packing, loading or delivery
- Extra pick-ups outside a 50-mile radius
- Exclusive use of moving van
- Waiting time
- Removing any mounted items from ceiling and walls, i.e.: light fixtures, chandeliers & TV's
- Disassembly of any weight, work out equipment, trampolines or any outdoor play equipment
- Disconnect/Reconnection of any electronic or computer equipment

If you contract for services or shipment of items not authorized by Discovery Land Company, fees for such services will be your responsibility.

DISCOVERY LAND CO. CORPORATE RELOCATION PROGRAM

In partnership with Dodge Moving + Storage | Mayflower Transit

Discovery Special crating for unusual or fragile items may be authorized only with prior review by Discovery Land Company in conjunction with notice given to Dodge/Mayflower.

You, your spouse or other adult designee must be present during the packing, loading, unloading, and delivery of household goods and must carefully review the inventory list and indicate any missing and/or damaged items prior to signing carrier-provided forms.

EMPLOYEE PACKING OF HOUSEHOLD GOODS

Discovery Land Company and Dodge/Mayflower cannot assume liability for items you pack yourself, so it is recommended that movers pack all goods and note any items needing special care. Crates may be used if packed and approved by the moving company. Any special packing needs require prior review by Discovery Land Company. Unpacking labor for items packed by you or the van line is not covered, though one debris pickup is provided.

Note: Do not ship valuables (cash, documents, jewelry, collections). You are responsible for transporting these, as well as disposing of combustible or otherwise excluded items before the move.

EXTRA PICKUP OR DELIVERY

Discovery Land Company will not pay for any extra pick up or delivery charges.

SHIPMENT OF AUTOMOBILES

Discovery Land Company will ship one (1) automobile for moves under four hundred (400) miles; two (2) personal automobiles if over four hundred (400) miles. Shipment of your auto will be via the most cost-efficient method, via car carrier service.

BOATS + TRAILERS

You may ship one boat and/or trailer under 20 feet long and 7 feet wide, as long as it fits in a moving van. Acceptable trailers include boat trailers, utility trailers, or fold-down campers; full-size camper trailers cannot be transported. Dodge/Mayflower must be notified in advance and provided with the exact centerline measurement of the boat (bow to stern, excluding motors) so proper arrangements can be made.

FULL VALUE PROTECTION OF HOUSEHOLD GOODS

Full valuation coverage is provided for loss and/or damage of authorized household goods and personal effects. The actual amount of coverage is based upon the total weight of the shipment. The expense for any additional coverage, available through the carrier, must be identified and will be your responsibility. Antiques, fine arts and unique items may require specific itemization and pre-move appraisal, arranged by you and at your expense, to determine whether they will qualify for valuation coverage or be excluded. Additional expenses not covered by Discovery Land Company are your responsibility and are due and payable to the carrier prior to or upon delivery of the shipment. You are required to make payment arrangements with the moving company prior to scheduled pack, load and shipment date.

PACKAGES INCLUDE THESE VALUE-ADDS:

- **Single Point of Contact** - Planning + Coordination
- **Virtual or In-Home Surveys** (Time Saving Options)
- **Volume Discounts** on **ALL** Discovery Land Co. Moves
- **Pricing based on services, weight, and distance**
- Peak Season **Rate Waived**
- **Small Shipment Program** - SNAPMOVE Containers
 - *Faster Transit and Date-Specific Pickup/Delivery*
- **Flat-Rate** Auto Transportation
- **Full Value Protection** - Mayflower VAP
 - *Claims Advocate, Pairs + Sets, Mechanical, Acts of God*
- **Prearranged Billing + Payment Terms**

DISCOVERY LAND CO. CORPORATE RELOCATION PROGRAM

In partnership with Dodge Moving + Storage | Mayflower Transit

STORAGE OF GOODS

In the event it is impossible for you to move into your home in the new location the following will be offered:

Dodge/Mayflower will make arrangements for up to sixty (30) days storage of household goods. You will be responsible for storage charges in excess of sixty (30) days. Only items on the original bill of lading are eligible for storage at Discovery Land Company expense. The storage includes warehouse handling, valuation coverage, storage fees and final delivery to the new residence. You should be certain that items placed in storage would not be needed prior to move-in at the new location, since Discovery Land Company will not reimburse for access charges in the event you need to retrieve items from the storage facility.

LOSS AND/OR DAMAGED CLAIMS

It is your responsibility to file a claim with Dodge/Mayflower due to loss or damage related to transported goods as soon as possible but no later than ninety (90) days after delivery. Upon completion of the delivery, you should inspect all belongings and note any damages to shipped items or the boxes they were transported in on the inventory list. When you sign the delivery receipt, the goods are accepted in "as is" condition except as noted on the receipt. Any noticeable damage at the time of delivery should be brought to the attention of the driver and followed up by you with a claim in writing to the carrier. The best proof of claim is a notation on the bill of lading, inventory listing or delivery report provided by the carrier at the time of delivery. The moving company may restore any damaged articles to its preloading condition or replace them at their full value, whichever is less. For missing items and those that cannot be repaired, the moving company will pay you an amount equal to the cost of a similar item of the same kind of quality e.g. like, make, and model. In all cases, in order to submit a claim, you must sign the inventory list acknowledging articles that are being loaded and the condition of those articles at the time of loading in the van.

GRATUITIES

Gratuities are the sole discretion of you and will not be reimbursed by Discovery Land Company.

Key Contacts

Dodge Moving & Storage – Mayflower Transit - Contact: Kabrena Snipes - Phone: (314) 373-8127

Email: discoveryland@dodgemoving.com

Discovery Land Company - Contact: Nate Fillmore, Sr. Director of National Contracts & Purchasing - Phone: (602) 663-7153 -

Email: nfillmore@discoverypurchasingllc.com

Note:

This document is a summary of the relocation benefits available through Discovery Land Company's program. Specific eligibility, limits, and reimbursement procedures are detailed in the individual offer letter.



Charting Success Together