



## SERVPRO CONCIERGE

### **Full-Scale Emergency Response and Tailored Luxury Property Care**

SERVPRO and Discovery Land Company have joined together in a National Agreement that will support our properties with a trusted partner for both major events and routine maintenance. As a full-scale Concierge Disaster Recovery Team (DRT), SERVPRO is equipped to handle large-scale losses and storm-related incidents while our tailored teams ensure precision for everyday service needs.

**For 24/7 Assistance: Call 888-293-4996**

**Scan The QR Code Below To Save  
Concierge Contact Information**



#### Concierge Partner Benefits:

- **Priority Account Management:** Dedicated team handles all dispatch and intake for emergency and routine services across all Discovery Land properties.
- **Prompt Response Protocol:** Vetted, focused operational teams on standby, ensuring immediate response for emergencies and flexible scheduling for routine maintenance.
- **Site Visits & Plans:** Tailored emergency response plans, customized for each property's unique needs.
- **Competitive Pricing Structure:** Expertise in using industry software aligns costs with industry-standard pricing, providing transparent, pre-negotiated and cost-effective solutions.
- **Proactive Protection & Risk Mitigation:** Routine maintenance programs reduce risk, saving costs and enhancing property longevity.
- **On-Site Stabilization:** Ability for customized stabilization containers at high-risk locations to cut emergency response and stabilization times.
- **Licensed & Insured Coverage:** Service teams are fully licensed and insured, ensuring compliance and protection.
- **Discreet Operations:** Our crews adhere to strict security and confidentiality protocols, ensuring minimal disruption to properties.

**Click Below To Submit A Service Request Online**  
<https://bit.ly/ServproRequest>